

DOCKET NO. 11157SSUS04C (NORT10-00349)
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : K. Scott Ramey, et al
Serial No. : 10/662,603
Filed : September 15, 2003
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE
FOR WEB-BASED CONTROL OF A CALL SERVER
Group No. : 2194
Examiner : Charles E. Anya
Confirmation No. : 2370

MAIL STOP AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

NOTICE OF APPEAL

Applicant hereby appeals to the Board of Appeals from the decision dated February 2, 2010
(and Advisory Action dated May 3, 2010), of the Primary Examiner finally rejecting Claims 35, 37-
40, 42-45, 47-50, and 52-64.

The Commissioner is hereby authorized to charge \$540.00 for the Notice of Appeal filing
fee, or any additional fees connected with this communication or credit any overpayment to Nortel
Networks Deposit Account No. 14-1315.

ATTORNEY DOCKET NO. 11157SSUS04C (NORT10-00349)
U.S. Serial No. 10/662,603
PATENT

Respectfully submitted,

MUNCK CARTER, LLP

Date: 8/2/2010


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